

TUESDAY, JULY 12, 2022

NOON

Conference Registration Desk opens

Governors' Pre-function

2:00 – 4:15 P.M.

Partner Showcase

Governors' AB

MODERATOR: Joseph Lentine, Jr., DENCAP Dental Plans and MAHP Summer Conference Chair, Detroit, MI

Join us for the popular opportunity for conference partners to present brief, cutting-edge synopses on their products and services in an interactive setting.

4:30 – 6:30 P.M.

MAHP Medical, Pharmacy and QI Directors Meeting

(MAHP Committee Members or invitation only)

Tower AB

MAHP Board of Directors Meeting

(MAHP Board Members or invitation only)

Mackinac Room

6:30 – 8:30 P.M.

Opening Reception and Silent Auction with Partners in Exhibit Hall

Governors' CDEF

WEDNESDAY, JULY 13, 2022

All Wednesday sessions will be in Governors' AB.

7:30 A.M.

Conference Registration Desk opens and Continental Breakfast and Silent Auction with Partners in Exhibit Hall

Breakfast presented by PopHealthCare/Emcara Health

Governors' CDEF

PopHealthCare | emcara

8:30 A.M.

Welcome

Dennis Mouras, CEO, UnitedHealthCare Community Plan, Inc. and President, Michigan Association of Health Plans Board of Directors

8:45 A.M.

State of the MAHP and Introduction of Keynote Address

Dominick Pallone, Executive Director, Michigan Association of Health Plans, Lansing, MI

9:00 A.M.

Keynote Address: Navigating Change with the Yes, And...Mindset

Sarah Horst, Principal at Model. Methods. Mindset, LLC

Many people say, "the only constant is change." If we agree, then what are we doing to intentionally and purposefully equip our workforce to thrive in constant change, rather than burn-out in "change fatigue"? Successful improvement comes when we marry the technical aspects of change (process/methods) with the people side of change (relationships and mental models). This presentation focuses on how to approach people side of change with an improvisational "Yes, And..." mindset.

WEDNESDAY, JULY 13, 2022 | CONTINUED

Based on techniques used in improvisational theater, you'll learn skills used by these experts in teamwork and collaboration to become more flexible, agile and effective change-makers. Harnessing the power of "Yes, And..." participants will practice making connections and creating meaningful improvement. If how you change requires navigation of "buy-in", "burn-out" and "culture," this session will offer a fresh approach.

10:30 A.M.

Partner Showcase Featured Presentation: Novo Nordisk



10:40 A.M.

Stretch Break

10:50 A.M.

A Conversation with Michigan's Leadership

PANELISTS:

Anita Fox, Director, Department of Insurance and Financial Services, Lansing, MI *(invited)*

Elizabeth Hertel, Director, Michigan Department of Health and Human Services, Lansing, MI *(invited)*

11:30 A.M.

Adjourn

Light lunch for non-golfers available in Governors' Pre-function area.

NOON

Shotgun Golf Tournament

Boxed lunches for golfers; meet at Golf Center.

1:00 P.M.

Family Pool Party

Presented by DENCAP Dental Plans

5:45-7:30 P.M.

Reception and Silent Auction in Exhibit Hall

Governors' CDEF

THURSDAY, JULY 14, 2022

7:30 A.M.

Registration, Continental Breakfast and Silent Auction in Exhibit Hall

Breakfast presented by Vifor Pharma

Governors' CDEF



8:25 A.M.

Welcome and Introduction of Keynote Address: Forecasting the Future: Healthcare and Health Plans

Governors' AB

Dominick Pallone, Executive Director, Michigan Association of Health Plans, Lansing, MI

8:30 A.M.

Keynote Address: Forecasting the Future: Healthcare and Health Plans

Governors' AB

Jeffrey C. Bauer, PhD, FAANP, Health Futurist and Conceptual Artist, Madison, WI

Dr. Jeff Bauer, a leading health futurist and medical economist, will help Michigan's health plan executives update skills for looking into the crystal ball from local, state, and national perspectives in order to improve organizational performance. Key topics include trends in data and analytic models, evolution in patient care, economic uncertainties, shifts in public policy goals, and technologies that are transforming care delivery.

9:50 A.M.

Partner Showcase Featured Presentation: GT Independence



Introduction of Break Partner: Bayer Healthcare

THURSDAY, JULY 14, 2022 | CONTINUED

10:05 A.M.

Break in Exhibit Hall with Partners and Closing of Silent Auction

Coffee Break presented by Bayer Healthcare

Governors' CDEF



Visit with our exhibitors while enjoying a healthy morning snack and place your final Silent Auction bids!

10:40 A.M.

General Session: Leadership Lessons Learned from the COVID Pandemic

Governors' AB

Jodi Schafer, Principal, Human Resource Management Services, Lansing, MI

As Winston Churchill famously said, "Never let a good crisis go to waste". The COVID-19 pandemic has tested us all in numerous ways, laying bare the weak points and bottlenecks in our operational processes and disaster preparedness plans. There are lessons to be learned from all of this disruption. As leaders, what has COVID forced us to let go of and what must we find a way to keep? How do we sustain employee engagement and connection when you lose the physical interaction of in-person work? What is leadership's role in creating and sustaining a sense of place and belonging for staff in this new work environment? We'll dive into these key questions and more during this interactive session with Jodi Schafer, Owner of Human Resource Management Services.

NOON

MAHP Annual Awards Luncheon

Luncheon presented by Hope Network

Michigan Ballroom, Lobby Level



Presentation of Ellis J. Bonner, Eugene Farnum, Presidential Merit, Legislative, PAC and Golf Awards. Silent Auction bid winners will be announced.

1:30 P.M.

Michigan Legislative Panel:

Governors' AB

MODERATOR: Chad Livengood, Senior Editor, Crains Detroit Business, Detroit, MI (invited)

PANELISTS: To be announced.

Moderated by Chad Livengood of Crains Detroit Business, Michigan legislators will discuss the hot topics of the summer that may still be brewing in Lansing.

2:45 P.M.

Partner Showcase Featured Presentation: Navitus Health Solutions



2:55 P.M.

Stretch Break

Governors' AB

3:05 P.M.

General Session: Commercial and Medicare Advantage Panel

Governors' AB

PANELISTS:

James Gelfand, Executive Vice President, Public Affairs, The ERISA Industry Committee, Washington, DC

Michael S. Adelberg, Principal, Faegre Drinker Consulting, Washington, DC

A conversation with policy experts and consultants that are actively monitoring federal legislative, policy and regulatory matters pending in Washington DC that will impact both the commercial and Medicare Advantage markets. These experts will talk about the status and outcomes of upcoming federal policies and regulations that will impact health plans and what changes to expect next from Biden administration in these important and emerging competitive markets.

4:15 P.M.

Adjourn

4:30-5:30 P.M.

Private Reception with MAHP health plan staff and Invited Partners

7:00 P.M.

Family Movie Night

Presented by J&B Medical

Michigan Ballroom, Lobby Level



FRIDAY, JULY 15, 2022

All Friday sessions will be held in Governors' AB.

8:15 A.M.

Continental Breakfast

Governors' Pre-function area

8:45 A.M.

Welcome and General Session: Boots on the Ground: Perspectives and Experiences of Solving Food Insecurity as a Social Determinant of Health

PANELISTS:

Gerry Brisson, President & CEO, Gleaners Community Food Bank of SE Michigan, Detroit, MI

Eric Davis, Vice President for Community Impact, United Way for Southeastern Michigan, Detroit, MI

Katherine Scher, MS, RN, CCM, Vice President of Clinical Integration and Ambulatory Care Programs Population Health Management, Henry Ford Health System, Detroit, MI

This interactive session will present a point of view about the long term value of the safety net as well as key learnings from pilots, research, and experience in Michigan and give participants concrete ways to impact the future of "food is medicine."

10:00 A.M.

Stretch Break and Final Prize Drawing

10:15 A.M.

Special Educational Session: *Implicit Bias: Considerations and Practical Applications*

PRESENTERS:

Sheri Pickover, PhD, LPC, BC-TMH, Professor and Program Director, Counseling & Special Education, Central Michigan University, Mt. Pleasant, MI

Nicholaus Erber-LaPierre, PhD, LPC (MI)/LMHC (WA), CAADC, CCMHC, BC-TMH, ACS, College of Education and Human Services, Assistant Professor, Department of Counseling and Special Education, Addictions Program Coordinator, Central Michigan University, Mt. Pleasant, MI

This educational session will meet the 2-hour requirement for initial required implicit bias training for healthcare professionals in the State of Michigan. A pre- and post-test will be required in order to meet State requirements and certificates will be issued after the conference. Application will be made for CME credit.

[Link to Pre-test: Implicit Bias Training Pre-test](#)

Participants will:

- Define implicit bias in the context of equitable access to healthcare, what it means to serve diverse populations, how to develop and implement diversity and inclusion initiatives, and describe cultural sensitivity in clinical practice.
- Create and implement strategies to remedy the negative impact of implicit bias on patients by recognizing how bias impacts perception, judgment, and actions that result in inequitable decision making, failure to communicate effectively, and results in barriers to care.
- Examine the historical biases and present consequences of implicit biases based on an individual's characteristics and intersectional identities.
- Review current research on implicit bias in healthcare disparities

12:15 P.M.

Adjourn